



SAFETY DURING YOUR SCHOOL VISIT

It has always been our priority to safeguard students and staff, while offering an enjoyable and relaxed experience. In these unprecedented times there are precautionary measures that need to be taken both to protect and offer peace of mind.

Below you can view our guidance on the ways we are responding and how we will be ensuring a safe visit while you are in our care.

PRE-BOOKING:

- Schools must pre-book tickets to the World Rugby Museum and stadium tours and arrive at least 15 minutes before your allocated slot
- A detailed risk assessment will be sent to you to read and approve upon booking
- Please bring and wear a face covering where appropriate on arrival at the museum match day entrance and during your time inside the stadium, museum and Rugby Store.
- We politely request that anyone showing symptoms of Covid-19 refrain from visiting.
- A track and trace system will be in place with details required upon arrival. Data provided will be destroyed after 21 days unless opting in for marketing purposes



STADIUM TOURS:



- Please observe the signage and floor markings and follow the instruction of the tour guide. Stay within your allocated school bubble and maintain a distance of 1+ metres from other visitors
- Protective hygiene screens have been installed for your safety at the registration desk
- Our stadium tours will operate at a reduced capacity to assist in social distancing
- Our staff and tour guides will be wearing appropriate PPE for your safety

MUSEUM:

- A one-way system will be in operation inside the museum
- One social bubble group will be permitted in the interactive area at one time
- The museum will operate at a reduced capacity to assist in social distancing
- Our 'Play Rugby' gallery is open. Please practice social distancing and use the hand sanitizers and cleaning equipment provided before and after use. Equipment that inhibits social distancing has been decommissioned and clearly roped off to visitors..



CLEANING:



- We have introduced enhanced cleaning measures which seek to disinfect high-frequency touch points and toilets
- Stadium tours will include 'on-the-spot' cleaning to ensure that all areas are disinfected at all times
- A large number of hand sanitisers and hygiene stations will be available throughout the museum and stadium for guests to use